

R17

Code No: 743AP

JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD

MBA III Semester Examinations, October/November-2020

MANAGEMENT OF INDUSTRIAL RELATIONS

Time: 2 hours

Max.Marks:75

**Answer any five questions
All questions carry equal marks**

1. Define the term 'Industrial Relations'. Explain how does the concept of industrial relations differ from the concept of human resource management? [15]
2. Explain the functions of trade unions. Why do unions need security? [15]
3. Illustrate the public sector bargaining and social security in detail. [15]
4. Explain the procedure for strengthening tripartite social dialogue. [15]
5. Discuss the types and levels of tripartite. [15]
6. Give a brief account of the genesis and the obligations of an employer under payment of Bonus Act, 1965. [15]
7. Explain the scope, objectives, powers of Labour courts and Industrial Tribunals under Industrial Dispute Act, 1947. [15]
8. What are the barriers of QWL? Explain the strategies for improvement of QWL. [15]

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